



10 Year/100,000 Mile Powertrain Limited Warranty Original Owner Verification Affidavit

CURRENT OWNER/CUSTOMER CERTIFICATION – TO BE COMPLETED BY THE CUSTOMER

I hereby certify that I am the original owner or an immediate family member of the original owner. (See below for definitions.) I further certify that the vehicle is not being used for commercial purposes:

Current Owner Signature

Name (print or type)

Date

Check one of the following relationships to the Original Owner:

Self

Husband/Wife*

Son/Daughter*

Stepson/Stepdaughter*

***1999–2003 MODELS ONLY:** Current Owner must be the Original Owner or an Immediate Family Member of the Original Owner. **Immediate Family Member of the Original Owner is identified as:** Husband/Wife, Son/Daughter, or Stepson/Stepdaughter.

2004 & NEWER MODELS: Current Owner must be the Original Owner.

DEALERSHIP VERIFICATION – TO BE COMPLETED BY THE DEALER

Dealer Code: _____ Repair Order (RO) Number: _____ Repair Date: _____

17-Digit Vehicle Identification Number (VIN): _____

I have reviewed Hyundai Motor America's (HMA) current Warranty Policy & Procedures Manual and/or 10 Year/100,000 Mile Powertrain Warranty Original Owner Verification Guidelines. I certify that the Hyundai vehicle identified above is eligible for the 10 Year/100,000 Mile Powertrain Warranty under HMA published warranty coverage guidelines.

Dealer Service Manager Signature

Name (print or type)

Date

POWERTRAIN WARRANTY CLAIM SUBMISSION CRITERIA TO HYUNDAI DEALERS

During the write-up process, prior to repair and warranty claim submission, dealer must execute the Hyundai 10 Year/100,000 Mile Powertrain Limited Warranty Original Owner Verification Affidavit. The completed affidavit form must be attached to the respective Repair Order (RO), along with the documents listed below, and retained in the dealer vehicle files. HMA reserves the right to request said documentation and, if the documents are not made available to HMA or are incomplete, a warranty claim debit may be issued at HMA's discretion.

Attach the following to this completed form and retain in the vehicle file:

1. A photocopy of the Current Owner/Customer's DMV registration form.
2. A printout of the Warranty Vehicle Information Screen

10 Year/100,000 Mile Powertrain Limited Warranty

ORIGINAL OWNER VERIFICATION (1999 - 2003 MODELS)

The 10 Year/100,000 Mile Powertrain Limited Warranty applies only to 1999 - 2003 vehicles for Powertrain Components

The 10 Year/100,000 Mile Powertrain Limited Warranty applies only to the:

- Original Owner, which is usually the first retail purchaser of the vehicle
- Immediate Family Members of the Original Owner — In order for the 10 year/100,000 mile Warranty to apply, the original owner may sell or transfer the vehicle to immediate family members, which are defined as follows:
 - Husband / Wife
 - Son / Daughter
 - Stepson / Stepdaughter

NOTE: Also applies to Original lessee or an immediate family member (i.e. Husband, Wife, Son, Daughter, Stepson, Stepdaughter) of Original lessee that purchases the vehicle at the end of the lease period.

10 Year/100,000 mile Powertrain Limited Warranty Applies to:

- New Vehicles (First Retail Purchaser)
- HMA Manager Demo Vehicles – never hard plated or DMV licensed (First Purchaser)
- Hyundai Service Loan Car Program Vehicles (First Purchaser)

Immediate Family Member Suggested Methods Of Verification

- Request driver's license to verify current owner's last name is same as original owner
- Verify original owner's city and state with current owner's/customer's city and state
- Verify address on driver's license versus DCS system information
- Request history of vehicle from current owner/customer:
 - Original Owner's Name
 - Relationship to Original Owner
 - Original Retail Dealer
- Ask current owner/customer if they are an immediate family member of the Original owner

How To Verify Original Owner Or Immediate Family Member

Dealerships are expected to make a reasonable attempt to verify that the current owner/customer is the Original owner or an immediate family member of the Original owner before performing repairs covered under the powertrain warranty. Following are a few suggested ways to verify the original owner of a vehicle. Certain methods may not be an option for your dealership and this list is not meant to be complete. Dealers may have other means of verification.

Original Owner Suggested Methods Of Verification

- Verify Original Owner via Sales Jacket if your dealership is selling dealer
- Verify Original Owner via Dealership's Service record if vehicle has previously been repaired at your dealership
- Review financing documentation (if readily available)
- Review title or DMV Registration (if readily available)
- Verify Original Owner via Hyundai DCS Interactive Screens with information provided directly by the customer. Information supplied by the current owner/customer should agree with information shown on the interactive screens, such as retail dealer and sales date.
 - Review Warranty Vehicle Information Screen (verify selling dealer and Warranty Start Date)
 - Review Customer Information Update Screen (verify customer information with current information listed) (NOTE: Customer name on this screen may not necessarily be the Original owner's name, since it is the name of the last owner of record.)
 - Review Vehicle Master Inquiry Screen (verify selling dealer & RDR date)
 - Ask customer if they are the Original owner or an immediate family member

All Powertrain Claims for 10 year/100,000 mile Powertrain Limited Warranty Coverage will be reviewed by your respective DPSM for Original Owner Verification.

ORIGINAL OWNER VERIFICATION (2004 & NEWER MODELS)

The 10 Year/100,000 Mile Powertrain Limited Warranty applies only to 2004 and newer vehicles for Powertrain Components

The 10 Year/100,000 Mile Powertrain Limited Warranty applies only to the:

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NOTE: Also applies to Original lessee that purchases the vehicle at the end of the lease period.

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