

CUSTOMER FEATURE HIGHLIGHTS

Be sure you understand and can operate the following:

- **Automatic or manual climate control system:**
 - Review defogging and defrosting procedures.
- **Tire Pressure Monitoring System:**
 - Make sure the customer knows what each icon means.
- **Windshield wiper/washer controls:**
 - Make sure the customer can wash the windshield and understands how to adjust time on the intermittent setting and operate the rear wiper/washer.
- **Audio system operation:**
 - Make sure radio stations are pre-set and the customer knows how to set them.
- **Explain the first service procedure.**
- **America's Best Warranty™**
- **Address the customer's recurring questions.**

I. APPROACHING THE VEHICLE—Have the customer take and operate the keys, remote keyless entry system and security system

- **Keys:** Every Tucson has two keys that work in every lock.

NOTE: If you use a key to unlock a door and the security system is armed, opening the door will activate the alarm.

- **Remote keyless entry system:** Every Tucson has two remote keyless entry fobs:

UNLOCK

Press (unlock icon) once to disarm the alarm and unlock the driver's door. Press (unlock icon) twice within four seconds to unlock all of the doors.



PANIC FEATURE

Press and hold (panic icon) on the back of the fob to activate the horn and flashing lights for 30 seconds; press (panic icon) to turn off Panic Mode:

- Your customers can use this in a parking lot as a vehicle locator.
- **Theft-deterrent system:** All Tucsons have a theft-deterrent system with an alarm:
 - It is automatically armed every time the vehicle is locked via the remote keyless entry system.

ADDITIONAL FEATURES

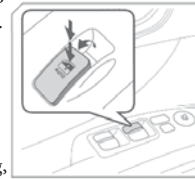
- **Alloy wheels:** Improve looks, dissipate brake heat more efficiently, lighter weight improves fuel economy and handling.
- **Aerodynamic styling:** Reduces wind resistance for quieter cabin and enhanced efficiency.
- **Locking fuel-filler door:** On the driver's side for convenience and security.

II. ENTERING—Help your customer make the adjustments when they sit in the vehicle

- **Front seat adjustments:**
 - **Seat forward and back**
 - **Seat height**
 - **Seatback angle**
 - **Lumbar support**
- **Seatbelts:** Adjust the belt height so it lies across your chest and midway over your shoulder nearest the door and not your neck:
 - To raise, pull it up.
 - To lower, push it down while pressing the height adjuster button.
- **Front-passenger fold-flat seat:** To increase cargo carrying capacity:
 - Lower headrest.
 - Pull the recliner control lever up and push the seatback forward to the flat position.
 - Returning the seatback to the upright position: Make sure seatback is securely locked in place.

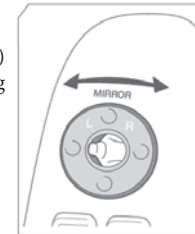
NOTE: Also includes a seatback table—do not use the table while driving.

- **Power windows:**
 - **Auto up/down** (driver's side only)—controlled by main switch:
 - Press the AUTO switch fully down to completely open the driver's window.
 - To fully close the driver's window automatically, pull the AUTO switch fully up.
 - To stop the window at any desired position while the window is moving, pull up or down, then release the AUTO switch.



• **Mirrors:**

Outside: To adjust the position of either mirror: Move selecting switch to the L (left) or R (right), adjust mirror angle by pressing the appropriate direction on the perimeter switch.



NOTE: Heated lenses are activated automatically when the defroster is switched on.

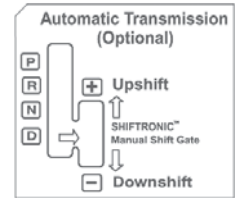
III. DRIVING POSITIONING—Help your customer make these adjustments before taking a test-drive in the vehicle

- **Tilt steering wheel:** Adjust *before* driving:
 - Pull the lever towards you, adjust the steering wheel to the desired position, release the lever and make sure the steering wheel locks in place.
- **Heated front seats** (if equipped):
 - With the ignition on, push the "L" or "R" switch to warm the driver's seat or the front passenger's seat.

IV. DRIVER CONTROLS AND INCLEMENT WEATHER—Explain these features before the test-drive

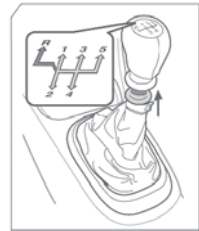
Transmission:

- **Automatic transmission** (if equipped):
 - **Shiftronic®:** Move shift lever into Shiftronic® gate to the right:
 - Push the lever forward to shift up one gear.
 - Pull backwards once to shift down one gear.
 - Start in second gear when wheel slippage may occur from a stop.
 - Manually shift the transmission when driving up a hill to control gear hunting and when driving downhill to assist in braking.
 - Transmission will not let you up- or downshift outside of a safe operation level.



• **5-speed manual transmission** (if equipped):

- To shift into Reverse, lift the collar tab up and then shift into the Reverse gear position.



• **4WD Lock** (if equipped with 4-wheel drive):

- During off-road or inclement weather conditions, pressing the 4WD LOCK switch divides power evenly between front and rear wheels when speed is under 25 miles per hour:
 - 4WD LOCK indicator light on switch is illuminated.
- At speeds over 25 miles per hour, power is automatically routed to the wheels with the best traction.



IV. DRIVER CONTROLS AND INCLEMENT WEATHER (continued)

- **Electronic Stability Control (ESC):** ESC is designed to help the driver maintain control under adverse driving conditions:

ESC ON (recommended): ESC OFF light is not lit up on the instrument panel.

ESC OFF: Press ESC OFF button, ESC OFF will light up on the instrument panel. Press again for ESC ON.

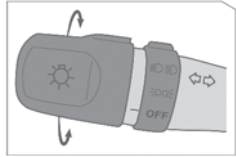
NOTE: When the key is removed from the ignition, ESC is reset to the on state.



- **Headlights:**

- Rotate the switch to operate:

- **High beam activation:** Push the lever forward.
- **Flash feature:** Pull the lever toward you and release.



- **Cruise control:**

- **To set cruising speed:** ON "C", press the button and the CRUISE indicator in the instrument cluster will illuminate.

Accelerate to the desired cruising speed (above 25 miles per hour).

SET "D": Move the switch downward and remove your foot from the accelerator pedal.

- **To accelerate or decelerate speed:** ACC "B": Move the switch upward to accelerate your speed with the cruising speed set.

COAST "D": Move the switch downward to slow the set speed with the cruising speed set.

- **To cancel the cruising speed:** Pull the CANCEL "A" switch towards you, press the brake pedal, depress the clutch pedal or turn OFF "C" cruise control.



- **Windshield wipers:**

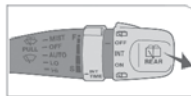
- **Front:** Move wiper/washer switch to one of the four positions:

- **MIST:** Move the switch upward to allow the wipers to make a single wipe to clear any mist on the windshield.
- **INT (Intermittent):** Move the switch downward to first position—the wiper speed may be varied by rotating the "INT TIME" switch: "F" allows less time between wipes, "S" allows more time between wipes.
- **LO:** Second downward position for low-speed operation.
- **HI:** Third downward position for high-speed operation.



- **Wiper/washer operation:**

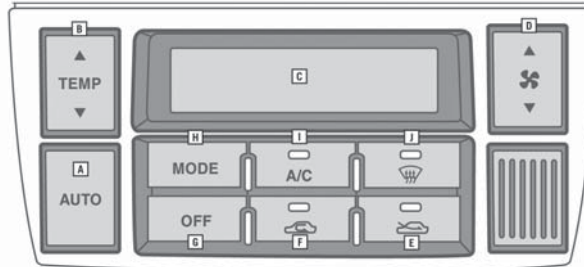
- Pull the wiper/washer lever towards you.
- When the washer is activated, the wipers automatically make two passes.
- The washer continues to operate until the lever is released.



V. COMFORT AND CONVENIENCE—Features that enhance the driving experience

Heater/ventilation/air conditioning:

Automatic climate control:

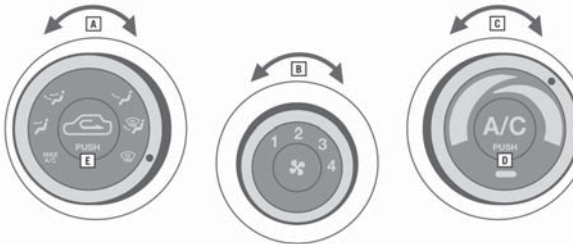


- **Automatic temperature control:** Push "A" for automatic heating and cooling.
- **Temperature control switch:** Press the bottom part of the switch for cooler temperatures, the top part for warmer temperatures.
- **Front windshield defrost button:** Press to clear the windshield of fog and/or thin ice.
- **Rear window defrost switch:** Press to activate/deactivate the rear defroster.
- **Defrosting and defogging:**
 1. Set the temperature to the highest setting.
 2. Set the fan speed to the highest setting.
 3. Press the front windshield defrost switch.
 4. To speed up defogging, select fresh air mode.

NOTE: On the automatic climate control system, turn the fan speed control to the desired speed to turn the fan on. Pressing the OFF button turns the fan off.

NOTE: If your customer complains of excessive window fogging, the filter for the evaporator blower may need replacement.

Manual climate control:



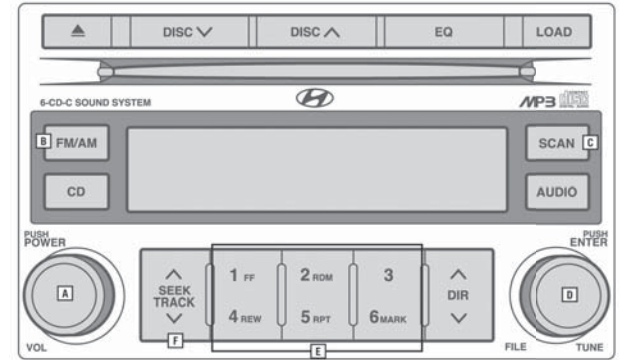
- You can cool the inside of the vehicle quickly by choosing MAX/AC mode on the airflow control.
- In the MAX/AC mode, the air conditioning is turned on automatically and the recirculation mode will be activated.
- The air conditioning cannot be turned off while in the MAX/AC mode.

- **Defrosting and defogging:**

1. Set the temperature control to the desired setting.
2. Set the fan speed to the highest setting.
3. Set the airflow control to the defrost position.
4. To speed up defogging, select fresh air mode.

NOTE: If your customer complains of excessive window fogging, the filter for the evaporator blower may need replacement.

Audio systems:



- **Setting preset memory buttons (AM or FM):**

1. Press the power button.
2. Select AM or FM.
3. Tune the audio control knob to the desired channel.
4. Press and hold any preset button (1–6) until an audible beep is heard.

- **Adjusting the equalizer:**

1. Press the audio control knob to select the following sound qualities:
 - Equalizer → Bass → Middle → Treble → Fader → Balance → Current State
2. Turn the audio control knob to adjust the sound quality.

- **XM category search:**

1. While in XM mode, press the DIR ▲ or CAT ▼ to scroll through music categories.

2. Press the audio control knob to select the desired category.

NOTE: XM® Satellite Radio needs a clear view of the southern sky to ensure good reception. The trial XM subscription ends three months following the vehicle date of sale. Your customer should contact XM® Satellite Radio at 1-800-XM-RADIO (1-800-967-2346) to renew their XM subscription. For more XM® Satellite Radio information, call 1-800-XM-RADIO (1-800-967-2346) or go online at XMRadio.com.

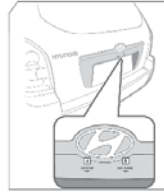
VI. KIDS AND CARGO—Rear seat features and cargo options

Rear hatch controls:

To open tailgate: Pull and raise the door release lever (left side).

To open the tailgate window:

1. Pull the glass release lever (right side).
2. Raise the window using the open handle.



60/40 split fold-down rear seat: One side can be folded for cargo while the other remains up for a passenger:

- o **The rear seats fold flat:** Creating a large, level storage area; the seatbacks are made of a durable composite material for easy clean-up.
- o For extra cargo-carrying capability: Remember that the front-passenger seat folds flat, too.

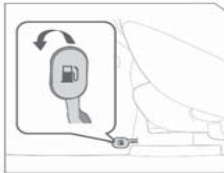
- **Rear cup holders:** Located in the center of the rear-seat armrest.
- **Child-proof rear door locks:** Can be set so rear doors cannot be opened from the inside.
- **Cargo capacity:** 22.7 cubic feet with rear seats up; 65.5 cubic feet with rear seats folded.

VII. SECURITY SYSTEM

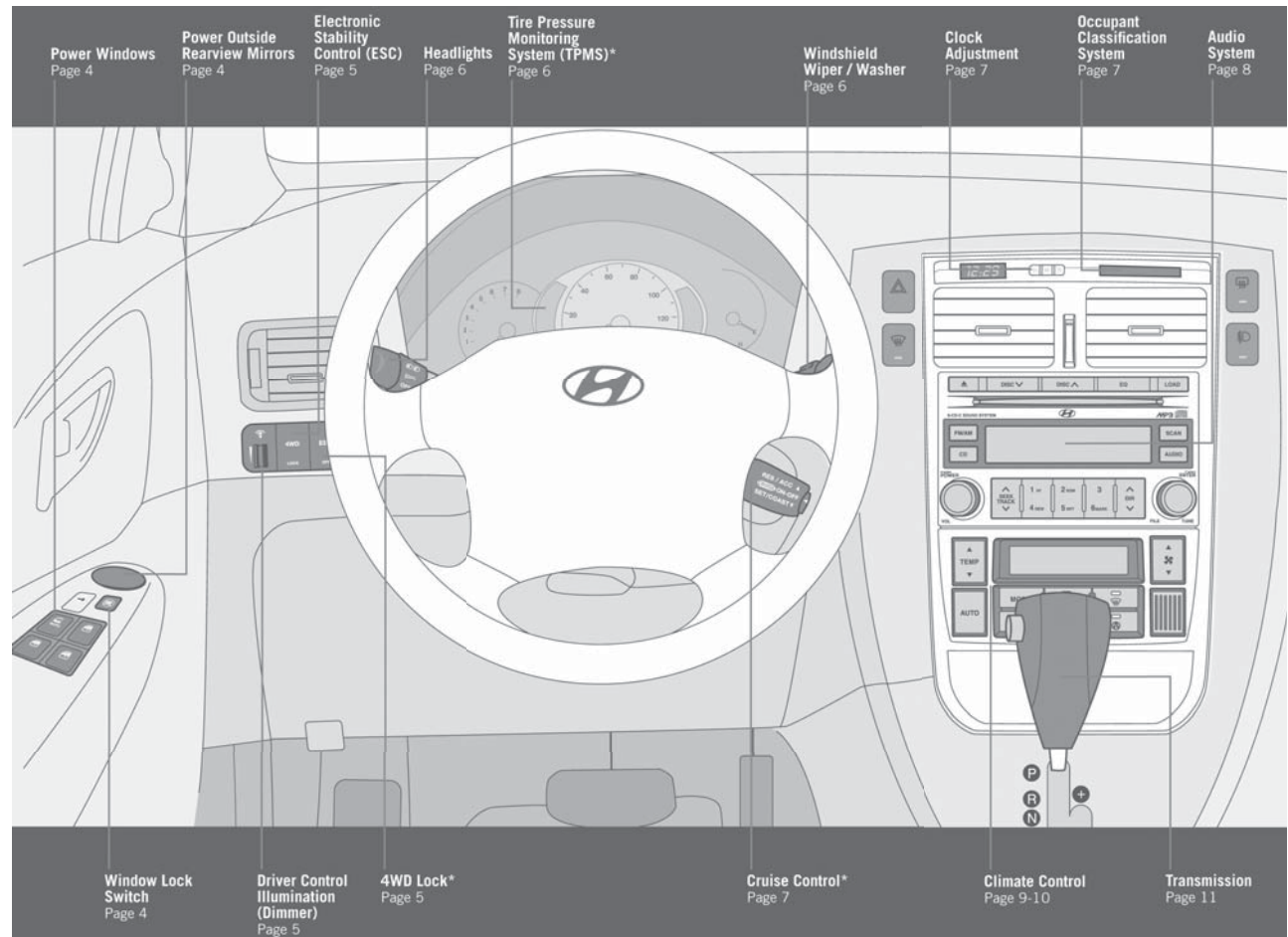
- **Steering wheel lock:** Locks automatically when the ignition key is turned to the LOCK position.
- **After exiting—how to lock doors:**
 - o Push (lock icon) once on the fob to lock all doors.
 - o Push (lock icon) a second time to hear a confirmation chirp and for the lights to flash.
 - o All Tucsons have a theft-deterrent system with an alarm that is armed automatically every time the vehicle is locked via the remote keyless entry system. When the system is armed, a red light on the driver's side dash blinks.

Fuel-filler door—refueling (driver's side):

1. Pull up on the fuel-filler release lever.
2. Open the fuel-filler door.
3. Remove the fuel cap.
4. Pump fuel (regular 87 octane):
 - o GLS: 15.3-gallon capacity
 - o SE and Limited: 17.2-gallon capacity
5. Replace the fuel cap tightly: minimum 3–5 clicks.
6. Close the fuel-filler door.



*NOTE: After adding fuel, always reinstall the fuel cap fully and make sure it clicks a minimum of 3–5 times. Failure to do this may result in the **Check Engine** light illuminating.*



VIII. INSTRUMENT PANEL—What you see from the driver's seat

Directly in front of driver:

Instruments:

- **Tire Pressure Monitoring System (TPMS):**
 - o **Low Tire Pressure Indicator light:** Illuminates when one or more of the tires is significantly under-inflated. Safely park the car and check the tires as soon as possible; inflate them to the proper pressure.
 - o **TPMS Malfunction Indicator light:** Illuminates and stays illuminated when there is a malfunction with the TPMS. Have the system checked by an authorized Hyundai dealer as soon as possible.



Stalk-mounted controls:

- o Left-hand stalk: Turn signals and headlights
- o Right-hand stalk: Windshield wiper/washer

Center of instrument panel—upper portion:

- o Audio controls
- o Clock adjustment

Center of instrument panel—lower portion:

- o Heater/ventilation/air conditioning controls

Instrument panel dimmer switch:

- o Driver can control the illumination intensity by rotating the control knob when the parking lights or the headlights are on.

