

## CUSTOMER FEATURE HIGHLIGHTS

Be sure you understand and can operate the following:

- **Automatic or manual climate control system:**
  - Review defogging and defrosting procedures; turning the rear system on and off; using the dual front climate controls.
- **Tire Pressure Monitoring System:**
  - Make sure the customer know what each icon means.
- **Windshield wiper/washer controls:**
  - Make sure the customer can wash the windshield and understands how to adjust time on the intermittent setting and operate the rear wiper/washer.
- **Audio system operation:**
  - Make sure radio stations are pre-set and the customer knows how to set them.
- **Explain the first service procedure.**
- **America's Best Warranty™**
- **Address the customer's recurring questions.**

### I. APPROACHING THE VEHICLE—*Have the customer take and operate the keys, remote keyless entry system and security system*

- **Keys:** Every Santa Fe has two keys that work in every lock.  
*NOTE: If you use a key to unlock a door and the security system is armed, opening the door will activate the alarm.*
- **Remote keyless entry system:** Every Santa Fe has two remote keyless entry fobs:

#### UNLOCK

Press (unlock icon) once to disarm the alarm and unlock the driver's door.

Press (unlock icon) twice within four seconds to unlock all of the doors.

#### PANIC FEATURE

Press and hold (panic icon) to activate the horn and flashing lights for 30 seconds; press (panic icon) to turn off Panic Mode:

- Your customers can use this in a parking lot as a vehicle locator.
- Theft-deterrent system: All Santa Fes have a theft-deterrent system with an alarm:
  - It is automatically armed every time the vehicle is locked via the remote keyless entry system.

#### ADDITIONAL FEATURES

- **Alloy wheels:** Improve looks, dissipate brake heat more efficiently, lighter weight improves fuel economy and handling.
- **Aerodynamic styling:** Reduces wind resistance for quieter cabin and enhanced efficiency.

### II. ENTERING—*Help your customer make the adjustments when they sit in the vehicle*

- **Front seat adjustments:**
  - **Headrest height:** Pull up to raise; to lower, press the lock knob while pressing down on the headrest.
  - **Headrest forward or backward:** Pull forward to adjust to one of three positions; to adjust rearward, pull all the way forward, then release
  - **Power seat controls** (if equipped)
  - **Seat forward and back**
  - **Seat height**
  - **Seatback angle**
  - **Lumbar support**
- **Seatbelts:** Adjust belt height so it lies across your chest and midway over your shoulder nearest the door and not your neck:
  - To raise, pull it up.
  - To lower, push it down while pressing the height adjuster button.
- **Power windows:**
  - **Auto up/down** (driver's side only)—controlled by the main switch:
    - Press AUTO switch fully down to completely open the driver's window.
    - To fully close the driver's window automatically, pull the AUTO switch fully up.
    - To stop the window at any desired position while the window is moving, pull up or down, then release the AUTO switch.

#### • Mirrors:

Inside: Rearview mirror/compass/HomeLink® (if equipped):

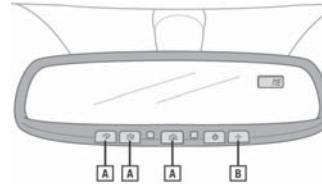
**HomeLink®** replaces radio frequency (RF) transmitters used for garage doors, security gates, etc.:

- Additional HomeLink® information can be found at: [www.homelink.com](http://www.homelink.com) or by calling 800-355-3515.

**Compass function:** Press to turn the compass on and off.

Outside: To adjust the position of either mirror: Move selecting switch to the L (left) or R (right), adjust mirror angle by pressing the appropriate direction on the perimeter switch.

*NOTE: Heated lenses are activated automatically when the defroster is switched on.*



### III. DRIVING POSITIONING—*Help your customer make these adjustments before taking a test-drive in the vehicle*

- **Tilt and telescopic steering wheel:** Push the lever downward to unlock, adjust upward or downward, forward or backward to the desired position, then securely tighten the lever by pulling it upward.
- **Heated front seats** (if equipped): With ignition on, push the “L” or “R” switch to warm the driver's seat or the front passenger's seat.

### IV. DRIVER CONTROLS AND INCLEMENT WEATHER—*Explain these features before the test-drive*

- **Automatic transmission** (if equipped):
  - **Shiftronic®:** Move shift lever into Shiftronic gate to the right:
    - Push lever forward to shift up one gear.
    - Pull backwards once to shift down one gear.
    - Start in second gear when wheel slippage may occur from a stop.
    - Manually shift the transmission when driving up a hill to control gear hunting and when driving downhill to assist in braking.
    - Transmission will not let you up or down shift outside of a safe operation level.

- **Electronic Stability Control (ESC):** ESC is designed to help the driver maintain control under adverse driving conditions:

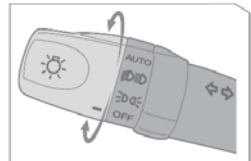
**ESC ON** (recommended): ESC OFF light is not lit up on the instrument panel.

**ESC OFF:** Press ESC OFF button, ESC OFF will light up on the instrument panel. Press again for ESC ON.

*NOTE: When the key is removed from the ignition, ESC is reset to the on state.*

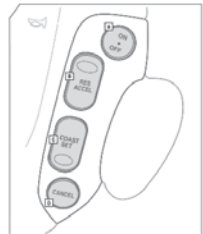
#### • Headlights:

- Rotate the switch to operate:
  - **High beam activation:** Push the lever forward.
  - **Flash feature:** Pull the lever toward you and release.



#### • Cruise control:

- **To set cruising speed:** Press “A” to turn cruise control on. Accelerate to the desired cruising speed (above 25 mph). Press “C” and remove your foot from the accelerator pedal.
- **To accelerate or decelerate speed:** ACCEL “B”: Press “B” to accelerate your speed with the cruising speed set. COAST “C”: Press “C” to slow the set speed with the cruising speed set.
- **To cancel the cruising speed:** Press CANCEL “D” button, press the brake pedal, depress the clutch pedal or press “A” to turn off cruise control.

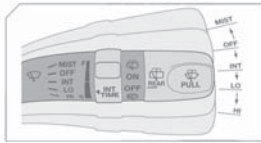


**IV. DRIVER CONTROLS AND INCLEMENT WEATHER (continued)**

**Windshield wipers:**

- **Front:** Move the wiper/washer switch to one of the four positions:

- **MIST:** Move the switch upward to allow the wipers to make a single wipe to clear any mist on the windshield.
- **INT (Intermittent):** Move the switch downward to first position—the wiper speed may be varied by rotating the “INT TIME” switch: “F” allows less time between wipes, “S” allows more time between wipes.
- **LO:** Second downward position for low-speed operation.
- **HI:** Third downward position for high-speed operation.



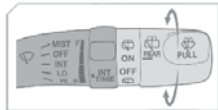
**Wiper/washer operation:**

- Pull the wiper/washer lever towards you.
- When the washer is activated, the wipers automatically make two passes.
- The washer continues to operate until the lever is released.



**Rear wiper/washer operation:**

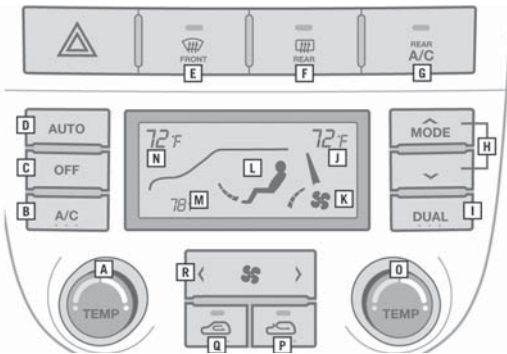
- To turn on: Rotate the stalk up one position; rear wiper will run continuously.
- To use washer: Rotate the wiper stalk up two positions.
- To wash with two or three wipes: Rotate the wiper stalk down one position.



**V. COMFORT AND CONVENIENCE—Features that enhance the driving experience**

**Heater/ventilation/air conditioning:**

**Automatic climate control:**



**Automatic climate control:** Push “D” for automatic operation.

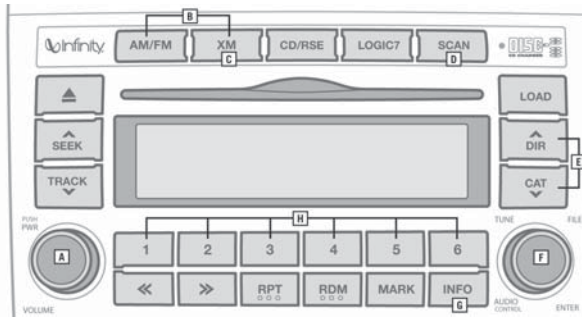
- **Temperature control switch:** Rotate “A” to control the driver’s side temperatures; rotate “O” to adjust the front passenger’s side.

- **Front windshield defrost button:** Press “E” to clear the windshield of fog and/or thin ice.
- **Rear window defrost switch:** Press “F” to activate/deactivate the rear defroster.
- **Rear air conditioning controls:** Press “G” to activate/deactivate the rear air conditioning; this will turn on the rear blower fan.
- **Defrosting and defogging:**
  1. Set the temperature control “A” to the desired setting.
  2. Set the fan speed “R” to the highest setting.
  3. Press the front windshield defrost control “E.”
  4. To speed up defogging, select fresh air mode.

*NOTE: When the air conditioning is operated continuously on the floor-defrost level or defrost level, it may cause fog to form on the exterior windshield because of the temperature difference. To help minimize the fog, set the airflow control to the face level position and fan speed control to the low position.*

**Manual climate control:** See *Owner’s Manual*.

**Audio systems:**



- **Setting preset memory buttons (AM, FM or XM):**
  1. Press the power button.
  2. Select AM, FM or XM.
  3. Tune the audio control knob to the desired channel.
  4. Press and hold any preset button (1–6) until an audible beep is heard.

*NOTE: FM has two bands for up to 12 presets. XM has three bands for up to 18 presets.*

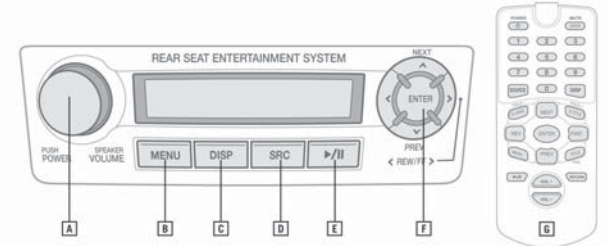
- **Adjusting the equalizer:**
  1. Press the audio control knob “F” to select the following sound qualities:
    - Bass → Middle → Treble → Fader → Balance → Equalizer → Current State
  2. Turn the audio control knob “F” to adjust the sound quality.

**XM category search:**

1. While in XM mode, press the DIR ▲ or CAT ▼ to scroll through music categories.
2. Press the audio control knob “F” to select the desired category.

*NOTE: XM® Satellite Radio needs a clear view of the southern sky to ensure good reception. The trial XM subscription ends three months following the vehicle date of sale. Your customer should contact XM® Satellite Radio at 1-800-XM-RADIO (1-800-967-2346) to renew their XM subscription. For more XM® Satellite Radio information, call 1-800-XM-RADIO (1-800-967-2346) or go online at XMRadio.com.*

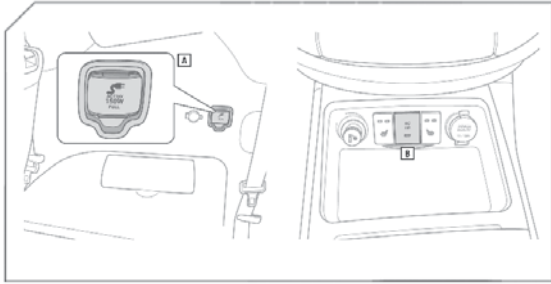
- **Rear-seat entertainment system (RSE):** For more information, see *Owner’s Manual*.



- Insert the disc into the rear CD/DVD slot (front CD slot does NOT support DVD playback).
- Open the overhead LCD display.
- To enable audio:
  - Press CD/RSE until RSE MODE appears on the front audio display screen.
  - OR press MODE button on the steering wheel-mounted controls until RSE MODE is displayed.
- To disable the rear controls, press and hold CD/RSE for two seconds.
- To re-enable the rear controls, press and hold CD/RSE for an additional two seconds.
- Eject disc by pressing next to the rear CD/DVD slot.

## VI. KIDS AND CARGO—Rear seat features and cargo options

- **AC inverter** (if equipped):



- The AC inverter “A” supplies 115 volts AC/150 watts electric power to operate electric accessories or equipment when the key is in the ON position.
- The AC inverter is turned on by pushing in switch “B.”
- To turn the AC inverter off, push switch “B” a second time.

- **60/40 split fold-down rear seat:** One side can be folded for cargo while the other remains up for a passenger.

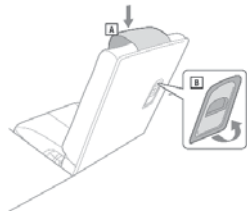
- **Adjusting and folding 2nd-row seat** (models with 3rd-row seat only): To fold the rear seat forward for access to the 3rd-row:

1. Lower the headrest “A” to the lowest position.
2. Pull the seatback folding lever “B,” then push seatback down until it locks into place.
3. Pull the seat cushion release lever “C” on the side or rear of the seat, then fold up the seat.



- **Stowing the 3rd-row seat** (if equipped):

1. Lower the headrest “A” to the lowest position.
2. To fold down the seatback, pull the seatback folding lever “B” and then push down the seatback.
3. To return the seatback to its normal position, reverse the above procedure.



- **Child-proof rear door locks:** Can be set so rear doors cannot be opened from the inside.

- **Cargo capacity:**
  - 10.0 cubic feet behind the 3rd-row seat (if equipped)
  - 34.2 cubic feet behind the 2nd-row seats
  - 78.2 cubic feet with all the rear seats folded

## VII. SECURITY SYSTEM

- **Steering wheel lock:** Locks automatically when the ignition key is turned to the LOCK position.

- **After exiting—how to lock doors:**

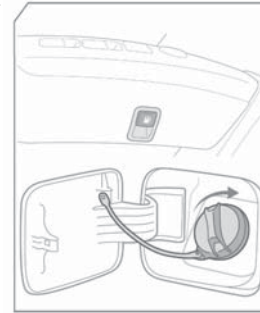
Push (lock icon) once on the fob to lock all doors.

Push (lock icon) a second time to hear a confirmation chirp and for the lights to flash:

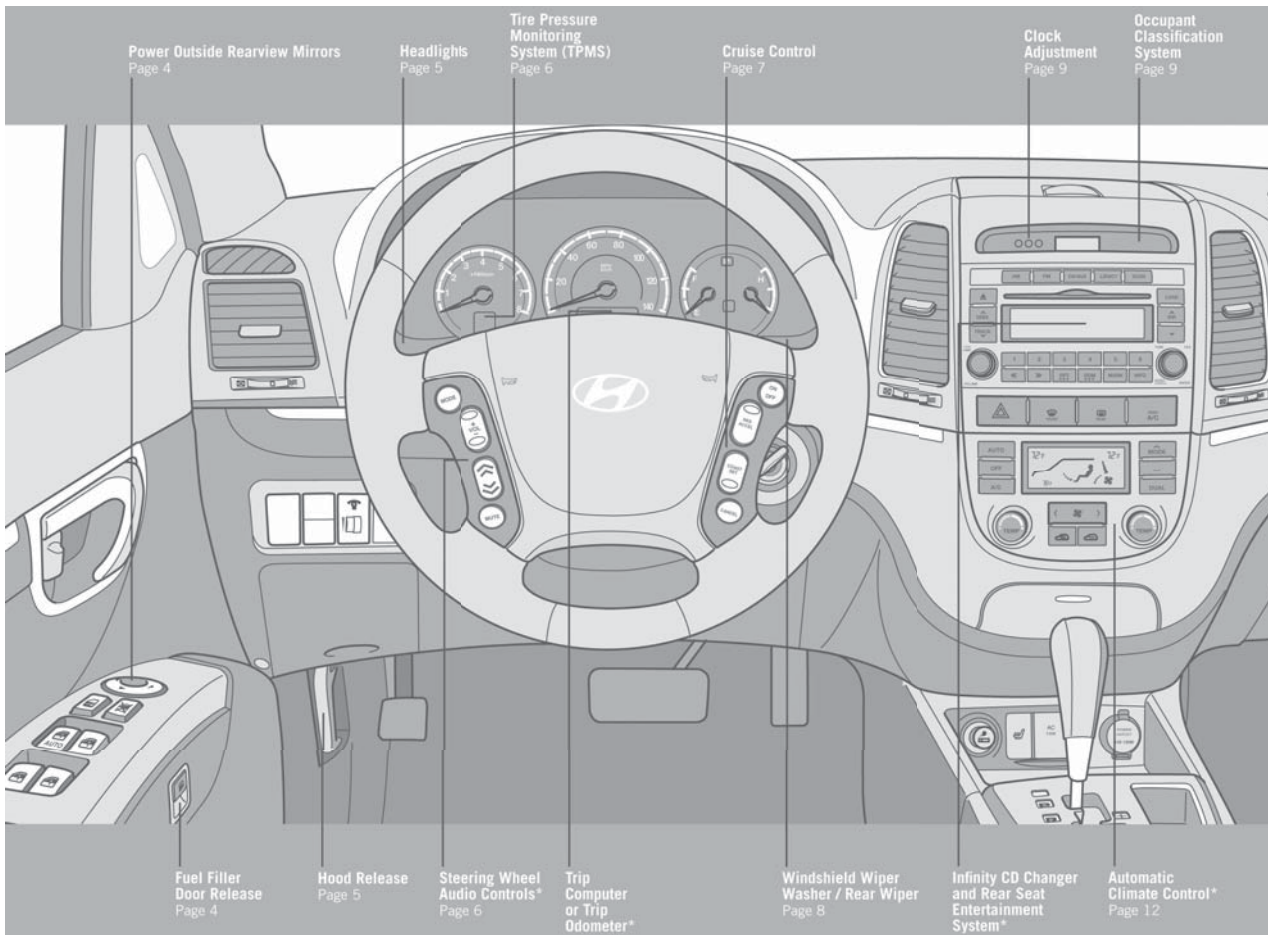
- All Santa Fes have a theft-deterrent system with an alarm that is armed automatically every time the vehicle is locked via the remote keyless entry system. When the system is armed, a red light on the driver’s side dash blinks.

- **Fuel-filler door—refueling (driver’s side):**

1. Pull up on the fuel release lever.
2. Open the fuel-filler door.
3. Remove the fuel cap.
4. Pump fuel (regular 87 octane): 19.8-gallon capacity.
5. Replace the fuel cap tightly: minimum 3–5 clicks.
6. Close the fuel-filler door.



*NOTE: After adding fuel, always reinstall the fuel cap fully and make sure it clicks a minimum of 3–5 times. Failure to do this may result in the **Check Engine** light illuminating.*



## VIII. INSTRUMENT PANEL—What you see from the driver's seat

Directly in front of driver:

Instruments:

- **Trip computer:** See *Owner's Manual*.
- **Tire Pressure Monitoring System (TPMS):**
  - **Low Tire Pressure Indicator light:** Illuminates when one or more of the tires is significantly under-inflated. Safely park the car and check the tires as soon as possible; inflate them to the proper pressure.
  - **Low Tire Pressure Position Indicator:** Indicates which tire is significantly under-inflated by illuminating the corresponding position light.
  - **TPMS Malfunction Indicator light:** Illuminates and stays illuminated when there is a malfunction with the TPMS. Have the system checked by an authorized Hyundai dealer as soon as possible.
- **Steering wheel-mounted controls:**
  - Cruise control
  - Steering wheel-mounted audio controls: See *Owner's Manual*.
- **Stalk-mounted controls:**
  - Left-hand stalk: Turn signals and headlights
  - Right-hand stalk: Windshield wiper/washer
- **Center of instrument panel—upper portion:**
  - Audio controls
  - Clock adjustment
- **Center of instrument panel—lower portion:**
  - Heater/ventilation/air conditioning controls

