

## CUSTOMER FEATURE HIGHLIGHTS

Be sure you understand and can operate the following:

- **Automatic or manual climate control system:**
  - Review defogging and defrosting procedures; turning the rear system on and off; using the dual climate controls.
- **Tire Pressure Monitoring System:**
  - Make sure the customer knows what each icon means.
- **Windshield wiper/washer controls:**
  - Make sure the customer can wash the windshield and understands how to adjust time on the intermittent setting and operate the rear wiper/washer.
- **Audio system operation:**
  - Make sure radio stations are pre-set and the customer knows how to set them.
- **Explain the first service procedure.**
- **America's Best Warranty™**
- **Address the customer's recurring questions.**

### I. APPROACHING THE VEHICLE—*Have the customer take and operate the keys, remote keyless entry system and security system*

- **Keys:** Every Entourage has two keys that work in every lock.  
*NOTE: If you use a key to unlock a door and the security system is armed, opening the door will activate the alarm.*
- **Remote keyless entry system:** Every Entourage has two remote keyless entry fobs:

#### UNLOCK

Press (unlock icon) once to disarm the alarm and unlock the driver's door.

Press (unlock icon) twice within four seconds to unlock all of the doors.

#### PANIC FEATURE

Press and hold (panic icon) to activate the horn and flashing lights for 30 seconds; press (panic icon) to turn off Panic Mode:

- Your customers can use this in a parking lot as a vehicle locator.

**POWER TAILGATE** (if equipped): Press to open or close the tailgate.

**LEFT SLIDING DOOR** (if equipped): Press to open or close the sliding door.

**RIGHT SLIDING DOOR** (if equipped): Press to open or close the sliding door.

- **Theft-deterrent system:** All models have a theft-deterrent system with an alarm:
  - It is automatically armed every time the vehicle is locked via the remote keyless entry system.

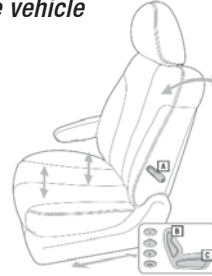


## ADDITIONAL FEATURES

- **Alloy wheels** (if equipped): Improve looks, dissipate brake heat more efficiently, lighter weight improves fuel economy and handling.
- **Aerodynamic styling:** Reduces wind resistance for a quieter cabin and enhanced efficiency.

### II. ENTERING—*Help your customer make the adjustments when they sit in the vehicle*

- **Front seat adjustments:**
  - Power seat controls (if equipped)
  - Seat forward and back
  - Seat height
  - Seatback angle
  - Lumbar support
- **Driver's memory feature** (if equipped):



#### To store driver's seat positions:

1. Shift the transmission into Park while the ignition switch is on.
2. Adjust the driver's seat, outside rearview mirrors and pedal position to desired positions.
3. Press the **M** button on the control panel until the system beeps.
4. Press memory button 1 or 2 within 5 seconds, the system will beep twice when memory has been successfully stored to that button.



#### To recall positions from memory:

1. Shift the transaxle lever into Park while ignition switch is on.
2. To recall the position in memory, press the desired memory button.

#### Easy access function

When the **AUTO** button is on (the indicator light illuminates) and the shift lever is in the Park position, the system will move the driver's seat forward or backward automatically so you can comfortably enter and exit the vehicle.

- **Seatbelts:** Adjust belt height so it lies across your chest and midway over your shoulder nearest the door and not your neck:
  - To raise, pull it up.
  - To lower, push it down while pressing the height adjuster button.

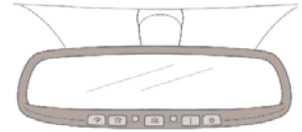
## Power windows:

- **Auto up/down** (driver's side only)—controlled by the main switch:
  - Press the **AUTO** switch fully down to completely open the driver's window.
  - To fully close the driver's window automatically, pull the **AUTO** switch fully up.
  - To stop the window at any desired position while the window is moving, pull up or down then release the **AUTO** switch.

## Mirrors:

Inside: Rearview mirror/HomeLink® (if equipped):

**HomeLink®:** Replaces radio frequency (RF) transmitters used for garage doors, security gates, etc.:



- Additional HomeLink® information can be found at: [www.homelink.com](http://www.homelink.com) or by calling 800-355-3515.

**Auto dimming on/off function** (if equipped): When turned on, this feature will automatically detect and reduce rearview mirror glare.

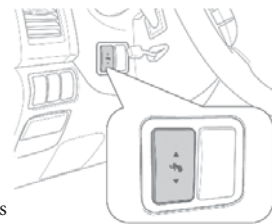
Outside: To adjust the position of either mirror: Move selecting switch to the L (left) or R (right), adjust mirror angle by pressing the appropriate direction on the perimeter switch.



*NOTE: Heated lenses are activated automatically when the defroster is switched on.*

### III. DRIVING POSITIONING—*Help your customer make these adjustments before taking a test-drive in the vehicle*

- **Tilt steering wheel:** Manual
- **Heated front seats** (if equipped): With the ignition switch on, push the appropriate button to warm the driver's or the front passenger's seat.
- **Adjustable pedals** (if equipped): With the transmission in Park, turn the ignition key on. Push the pedal position switch ▲ to move the pedals towards you. Push the switch ▼ to move the pedals away from you.
- **Parking brake:** To release the parking brake, pull the parking brake release lever.



**IV. DRIVER CONTROLS AND INCLEMENT WEATHER—**

*Explain these features before the test-drive*

**Automatic transmission:**

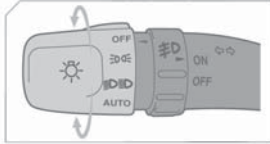
- **Shiftronic®:** Move the shift lever into Shiftronic® gate to the right:

- Push the lever forward to shift up one gear.
- Pull backwards once to shift down one gear.
- Start in second gear when wheel slippage may occur from a stop.
- Manually shift the transmission when driving up a hill to control gear hunting and when driving downhill to assist in braking.
- Transmission will not let you up or down shift outside of a safe operation level.



**Headlights:**

- Rotate the switch to operate:
  - **Auto** (if equipped): Headlights come on automatically as needed.
  - **High beam activation:** Push the lever forward.
  - **Flash feature:** Pull the lever toward you and release.



**Cruise control:**

- **To set cruising speed:** Press “D” to turn cruise control on: Accelerate to the desired cruising speed (above 25 mph).

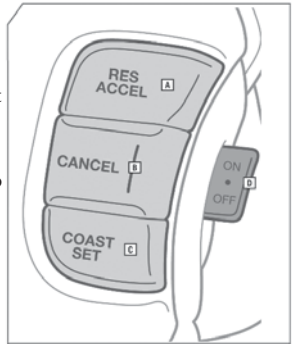
Press “A” and remove your foot from the accelerator pedal.

- **To accelerate or decelerate speed:** ACCEL “A”: Press “A” to accelerate your speed with the cruising speed set.

COAST “C”: Press “C” to slow the set speed with the cruising speed set.

- **To cancel the cruising speed:**

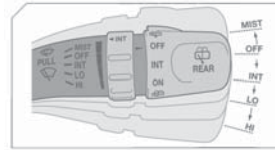
Press CANCEL “B” button, press the brake pedal, depress the clutch pedal or press “D” to turn off cruise control.



**Windshield wipers:**

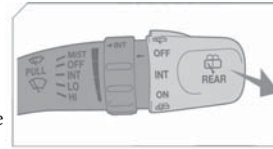
- **Front:** Move the wiper/washer switch to one of the four positions:

- **MIST:** Move the switch upwards to allow the wipers to make a single wipe to clear any mist on the windshield.
- **INT (Intermittent):** Move the switch downward to first position—wiper speed may be varied by rotating the “INT TIME” switch: “F” allows less time between wipes, “S” allows more time between wipes.
- **LO:** Second downward position for low-speed operation.
- **HI:** Third downward position for high-speed operation.



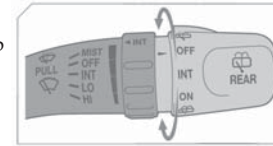
**Wiper/washer operation:**

- Pull the wiper/washer lever towards you.
- When the washer is activated, the wipers automatically make two passes.
- The washer continues to operate until the lever is released.



**Rear wiper/washer operation:**

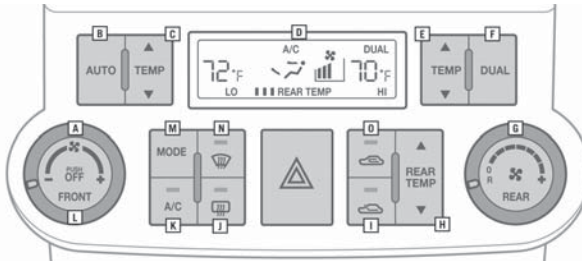
- To turn on: Rotate the stalk up one position; the rear wiper will run continuously.
- To use the washer: Rotate the wiper stalk up two positions.
- To wash with two or three wipes: Rotate the wiper stalk down one position.



**V. COMFORT AND CONVENIENCE—Features that enhance the driving experience**

**Heater/ventilation/air conditioning:**

**Automatic climate control:**



- **Automatic temperature control:** Push “B” for automatic operation.
- **Temperature control switch:** “C” controls the driver side temperatures; E controls the passenger side; press ▲ to raise temperature, press ▼ to lower temperature.
- **Dual temperature control switch:** Press “F” to operate the driver and passenger side temperature individually.

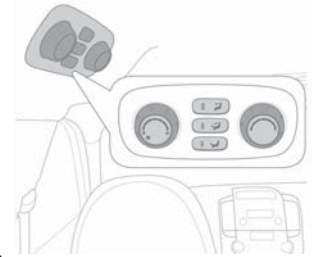
- **Front windshield defrost button:** Press “C” to clear the windshield of fog and/or thin ice.
- **Rear window defrost switch:** Press “B” to activate/deactivate the rear defroster.
- **Defrosting and defogging:**

- 1 Set the temperature control “C” and “F” to the desired temperature.
2. Set the fan speed “A” and “G” to the highest setting.
3. Press the front windshield defrost control “N.”
4. To speed up defogging and dehumidifying, the fresh air mode should be selected.

*NOTE: If the customer complains of excessive window fogging, the filter for the evaporator blower may need replacement. This filter is located in the evaporator housing behind the glovebox.*

**Rear climate controls:**

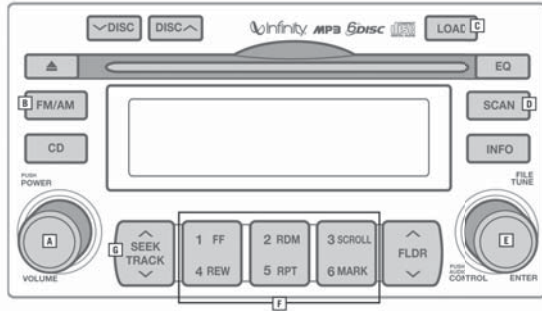
- To activate the rear climate controls, turn the rear fan dial to R on the front control
- Rear fan speed control “A”: Use to select the blower fan speed.
- Rear mode selection control “B”: Use to direct the flow of air.
- Rear temperature control “C”: Use to select the degree of heating; turn to the left for cooler temperatures, turn to the right for warmer temperatures.



**Manual climate control:** See *Owner's Manual*

## V. COMFORT AND CONVENIENCE (continued)

### Audio system:



- **Setting preset memory buttons (AM or FM):**
  1. Press the power button.
  2. Select AM or FM.
  3. Tune the audio control knob to the desired channel.
  4. Press and hold any preset button (1-6) until an audible beep is heard.
- **Adjusting the equalizer:**
  1. Press the tune knob "E" to select the following sound qualities:
    - Bass → Middle → Treble → Fader → Balance → Surround → Current State
  2. Press the tune knob "E" to adjust the sound quality.
- **Rear seat entertainment system**—Refer to the *Owner's Manual*.
- **Power sliding doors (if equipped):** There are three ways to open and close the sliding doors automatically:

- Overhead console
- Center pillar
- Key fob

*NOTE: When the power on/off button (PWR) is off (not depressed), the power sliding doors cannot be controlled with the subcontrol buttons or door handles. However, the doors can be controlled with the key fob or the main control buttons on the overhead console. Also, the doors can be opened and closed manually by pulling the inside or outside door handles.*

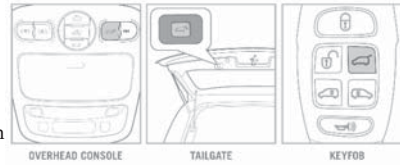
*NOTE: When the power on/off button (PWR) is off (not depressed), the power sliding doors cannot be controlled with the subcontrol buttons or door handles. However, the doors can be controlled with the key fob or the main control buttons on the overhead console. Also, the doors can be opened and closed manually by pulling the inside or outside door handles.*

- **Sunroof controls (if equipped):** The sunroof can only be opened, closed or tilted when the ignition switch is on.
  - **Opening the sunroof:** Press slide button "A" momentarily to open the sunroof all the way. Press and hold to manually adjust.
  - **To tilt the sunroof:** Press tilt button "B" momentarily to tilt the sunroof all the way. Press and hold to manually adjust.
  - **Closing the sunroof:** Press close button "C" and hold it until the sunroof is closed.



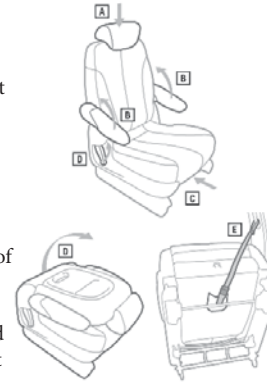
## VI. KIDS AND CARGO—Rear seat features and cargo options

- **Power tailgate (if equipped):** There are three ways to open and close the power tailgate:
  1. Overhead console
  2. Tailgate button
  3. Key fob: Press and hold button for 1 second.



*NOTE: When the power on/off button (PWR), located to the left of the glovebox (upon opening), is off (not depressed), the power tailgate cannot be controlled with the tailgate button or tailgate handle switch. However, the tailgate can be controlled with the key fob or the main control button on the driver controls even when the power on/off button (PWR) is off.*

- **Adjusting and folding the 2nd-row seats:**
  1. Lower the headrest "A" to the lowest position.
  2. Flip up the armrests "B."
  3. Move the seat "C" to rearmost position.
  4. Double-fold the rear seat "D" forward by pulling up the seatback recliner lever fully and flip upwards.
  5. Pull the folding strap "E" out of the pocket located under the seat cushion. Lift the entire folded seat forward and tie the folded seat to the assist handle using the supplied straps.



- **Stowing the 3rd-row seat:**
  1. Lower the headrest "A" to the lowest position.
  2. Fold the seatback "B" by pulling the folding strap.
  3. Pull the seat "C" by using the stowing strap.
  4. Stow the seat "D" by pushing down firmly, until it clicks into place.

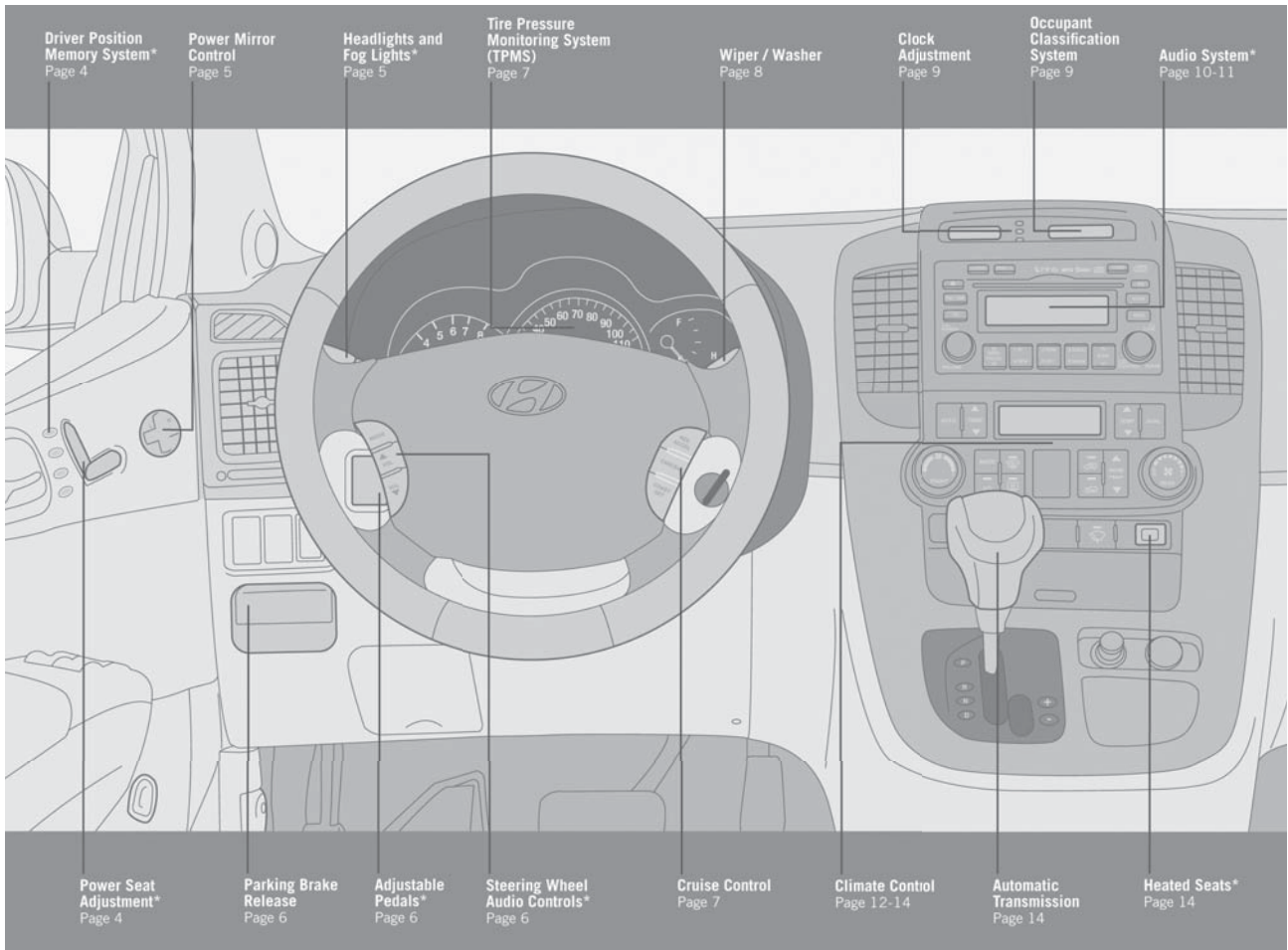


- **Child-proof rear door locks:** Can be set so rear doors cannot be opened from the inside.
- **Cargo capacity:**
  - 32.3 cubic feet behind the 3rd-row seat
  - 80.2 cubic feet behind the 2nd-row seats (3rd-row folded)
  - 141.5 cubic feet with the 3rd-row seat folded and the 2nd-row seat removed

## VII. SECURITY SYSTEM

- **Steering wheel lock:** Locks automatically when the ignition key is turned to the LOCK position.
- **After exiting—how to lock doors:**
  - Push (lock icon) once on the fob to lock all doors.
  - Push (lock icon) a second time to hear a confirmation chirp and for lights to flash:
    - All Entourage models have a theft-deterrent system with an alarm that is armed automatically every time the vehicle is locked via the remote keyless entry system. When the system is armed, a red light on the driver's side dash blinks.
- **Fuel-filler door—refueling (driver's side):**
  1. Pull the fuel release lever.
  2. Open the fuel-filler door.
  3. Remove the fuel cap.
  4. Pump fuel (regular 87 octane): 21.1-gallon capacity.
  5. Replace the fuel cap tightly: minimum 3-5 clicks.
  6. Close the fuel-filler door.

*NOTE: After adding fuel, always reinstall the fuel cap fully and make sure it clicks a minimum of 3-5 times. Failure to do this may result in the **Check Engine** light illuminating.*



**VIII. INSTRUMENT PANEL—What you see from the driver's seat**

Directly in front of driver:

Instruments:

- Trip computer (if equipped)—see *Owner's Manual*
- Tire Pressure Monitoring System (TPMS):
  - Low Tire Pressure Indicator light: Illuminates when one or more of the tires is significantly under-inflated. Safely park the car and check the tires as soon as possible; inflate them to the proper pressure.
  - Low Tire Pressure Position Indicator: Indicates which tire is significantly under-inflated by illuminating the corresponding position light.
  - TPMS Malfunction Indicator light: Illuminates and stays illuminated when there is a malfunction with the TPMS. Have the system checked by an authorized Hyundai dealer as soon as possible.



- Steering wheel-mounted controls:
  - Cruise control
  - Steering wheel-mounted audio controls: See *Owner's Manual*.
- Stalk-mounted controls:
  - Left-hand stalk: Turn signals and headlights
  - Right-hand stalk: Windshield wiper/washer
- Center of instrument panel—upper portion:
  - Audio controls
  - Clock adjustment
- Center of instrument panel—lower portion:
  - Heater/ventilation/air conditioning controls